‘Human factors’ in perioperative care, and how to improve patient safety through enhanced teamwork

Join a WebEx session to hear about and discuss ‘human factors’ in periop care

Date: Wed 3 Feb, 08:30-09:30

Hosts:
Jane Reid (left)
Diane Gilmour (right)

Hosted by Jane Reid, Intervention Lead (Perioperative Care) Patient Safety First and Diane Gilmour, President of the Association for Perioperative Practice

Effective team working has been identified as one of the top priorities required to improve safer working practices; yet less than half of staff feel they work in well structured, close-working teams*.

Human factors where fully understood and practised enhance safety awareness, encourage appreciation of the impact of ‘self’ on the team and nurture safety cultures in which staff are comfortable to challenge observed omissions in care or unsafe practice.

This WebEx session will:

- Explain human factors
- Examine hierarchies as a source problem to achieving teamwork in healthcare
- Explore the cultural issues affecting teamwork in the operating room
- Discuss factors that may inhibit team members speaking up about risky practice?
- Outline the tools and skills that can help develop more effective working relationships in the operating room

To join this Webex:

- Go to https://nhs.webex.com select the ‘Meeting Centre’ tab at the top left and then choose 'Human factors in perioperative care' from the meeting list
- Enter the password: Campaign1 and click ‘Join Now’
- Follow the on screen instructions entering your name and email address and dial into the conference using your telephone when prompted.

To join this WebEx by telephone only, dial 0800 028 1181 and enter the meeting number 843 316 404

If you have any questions or queries about the WebEx please contact the Patient Safety First team, on 020 7927 9319 or by email at info@patientsafetyfirst.nhs.uk.

* Survey of 300,000 NHS employees conducted by the Healthcare Commission in 2009 showed that only 39% of staff felt that they worked in well structured teams with clear objectives and that teams worked closely and collaboratively to meet common goals.